

Kingfisher Kookers Return Policy

8/27/2010

- All returns for a refund are subject to a 15% restocking fee and you are responsible for the return freight cost. **RMA number is required for all returns.**
- Removal or alteration of a product's serial number or serial number sticker will automatically void your Kingfisher Kookers Return Policy. Products that are returned to Kingfisher Kookers with a missing, damaged or altered serial number will be refused by RMA service and returned to you.
- All products purchased at Kingfisher Kookers are backed by the manufacturer's warranty first and foremost. Product that is determined to be defective by the manufacturer or Kingfisher Kookers will be qualified for repair/replacement at our sole discretion.
- **Physical Damages:** All physical damages are not replaceable and cannot be returned. If you return any physically damaged item to Kingfisher Kookers , the item will be returned to you at your expense.
- **Refused Shipments:** A refused shipment is when customer refused the package, multiple delivery attempts were made or business closed. Products returned to the warehouse without contacting Kingfisher Kookers for return instructions will be subject to an additional 20% fee to cover return shipping and labor charges.